

Welcome,

and thank you for choosing FysioDanmark Vejle - a health center where you can receive targeted and effective treatment. We will do our best to provide you with the best possible care and we hope you will have a good experience with us.

In this email, you will find some practical information that is important for a good start:

- When booking your first appointment, you will receive an email with a medical journal form that we ask you to complete before your arrival.
It is important that the medical journal form is completed before your first treatment, as it marks the beginning of your medical journal and treatment process.

- You will need to bring your own sheet, otherwise it can be purchased at the reception for 20 DKK.

- Cancellation/No-show:
 - If you need to cancel your appointment, it must be done no later than **9:00** a.m. on the day of your appointment.
 - Cancellation fee for physiotherapy treatment after **9:00** a.m. on the day of your appointment: **310** DKK.
 - Cancellation fee for group training after **9:00** a.m. on the day of your appointment: **190** DKK.

- If your insurance is paying for your treatment:
 - You must provide your approval letter at your first appointment, or send it to us at info@fysiodanmarkvejle.dk.
 - You are responsible for not using more treatments than your insurance has approved, and for knowing when your insurance expires.

- The physiotherapist will book a new appointment for you, or you can use either our app or our online booking system at - www.fysiodanmarkvejle.dk.
 - Using our app, you can do the following:
 - Book a new appointment and see your upcoming appointments.
 - You can also view your training program and communicate with your physiotherapist.
<https://apps.apple.com/dk/app/min-fysioterapeut/id1547967402?l=da>

- In the future, it may be of interest for you to use one of our memberships, so that you can train beyond the days when you have an appointment with your physiotherapist - see more via these two links:
Medical fitness - training by referral:
<https://fysiodanmarkvejle.dk/fysioterapi-og-specialer/medicalfitness-traening-paa-henvisning/>
Membership: <https://fysiodanmarkvejle.dk/fitness/medlemskaber/>

Best regards - FysioDanmark Vejle